



665 Millway Ave., Unit 48, Concord, ON L4K 3T8  
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Email: customerservice@padlockdistributors.com

**PRODUCT DEFECT RETURN FORM**

If you are a Padlock Distributors customer we are happy to respond to your lock replacement requests. Please provide the following information regarding the product you are returning.

No. of locks: \_\_\_\_\_ Model No. of your defective lock(s): \_\_\_\_\_

Summarize the product defect: \_\_\_\_\_

Please provide the following information.

NOTE: Product received for replacement will not be returned.

<b>Name</b>	
<b>Institution Name</b>	
<b>Address</b>	
<b>City, Province</b>	
<b>Postal Code</b>	
<b>Phone</b>	
<b>E-Mail Address</b>	
<b>Signature</b>	
<b>Date</b>	

**Returns Accepted From Canadian Residents Only**

Defect Return Form must be completed fully. Include this form with your defective returns. Product Replacements can take up to 6 weeks after receipt of your request. Warranty will not cover locks that the manufacturer deems abused, altered, damaged, misused, cut, worn or without mechanical defect.

**All defective locks must be returned freight or postage prepaid.**

**Collect shipments will not be accepted.**