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PRODUCT DEFECT RETURN FORM

If you are a Padlock Distributors customer we are happy to respond to your lock replacement requests. Please provide the following information regarding the product you are returning.

No. of locks: _____ Model No. of your defective lock(s): _____

Summarize the product defect: _____

Please provide the following information.

NOTE: Product received for replacement will not be returned.

Name	
Institution Name	
Address	
City, Province	
Postal Code	
Phone	
E-Mail Address	
Signature	
Date	

Returns Accepted From Canadian Residents Only

Defect Return Form must be completed fully. Include this form with your defective returns. Product Replacements can take up to 6 weeks after receipt of your request. Warranty will not cover locks that the manufacturer deems abused, altered, damaged, misused, cut, worn or without mechanical defect.

All defective locks must be returned freight or postage prepaid.

Collect shipments will not be accepted.